

## SATERN Login <https://satern.nasa.gov>

### ➤ For SOLAR Users Transitioning to SATERN ◀

#### What is my SATERN User Name and Password?

##### Your SATERN User Name

For Civil Servants, your **SATERN** user name is the same as your **SOLAR** user name. Typically the **SOLAR** user name is your first initial, middle initial, last name in lower-cased letters.

If you are a Contractor, your **SATERN** user name is your **SOLAR** user name with a uppercase C and a hyphen (C- ) in front of it.

**NOTE:** The **SATERN** User Name field is case-sensitive.

User Name examples:

FULL NAME	SOLAR USER NAME	SATERN USER NAME
Joe K. Nasa (Civil Servant)	jknasa	jknasa
Jane D. Nasa (Contractor)	jdnasa	C-jdnasa

##### Your SATERN Password

From the SATERN login page, click on the [click here](#) link under, “What if I forgot my password?” You must know your User Name and have access to your email account to receive a temporary password. After logging in with your temporary password, you will be prompted to change your password.

**Welcome**

This is a U.S. Government Computer.

This system is for the use of authorized users only.

By accessing and using the computer system, you are consenting to system monitoring, including the monitoring of keystrokes. Unauthorized use of, or access to, this computer system may subject you to disciplinary action and criminal prosecution.

Attention all users running Mozilla® on Macintosh: Portions of this site may not function properly with your browser. To ensure maximal functionality, please download the following plugin [JavaEmbeddingPlugin 0.9.4](#).

**USER NAME**

**PASSWORD**

Login

**To get started**

1. Enter your User Name and Password. (See your system administrator for your User Name and Password)
2. Click on "Login" to proceed to the main window.

Please contact your learning system administrator with any questions. [New User?](#)

**What if I forgot my password?**

If you forgot your password, [click here](#) to have it emailed to you. You will need your User Name and access to your email account to retrieve your Password.

### ➤ For New Civil Servants ◀

#### How will I get my SATERN User Name and Password?

New Civil Servant employees will need to call the **SATERN** Help Desk number **1-877-NSSC123** or **1-877-677-2123** or send an email request at [nasa-saturn.support@nasa.gov](mailto:nasa-saturn.support@nasa.gov) to receive their **SATERN** login information

## ➤ For New Contractors or Contractors Without SOLAR IDs ◀

### What is my SATERN User Name and Password?

If you do not have a SOLAR ID you will need to request a new account in **SATERN**.

**Do not request a new account in SATERN if you already have a SOLAR ID.**

This will result in the creation of a duplicate record.

Here's what to do

**STEP 1:** From the **SATERN** Login page, click on the **New User?** link to create a **SATERN** account.

**STEP 2:** Fill in the form completing **all required fields** then, click on **SUBMIT**.  
Required fields are marked with an \*.

**STEP 3:** You will receive two separate emails, one with your **SATERN** user name and one with your **SATERN** password.